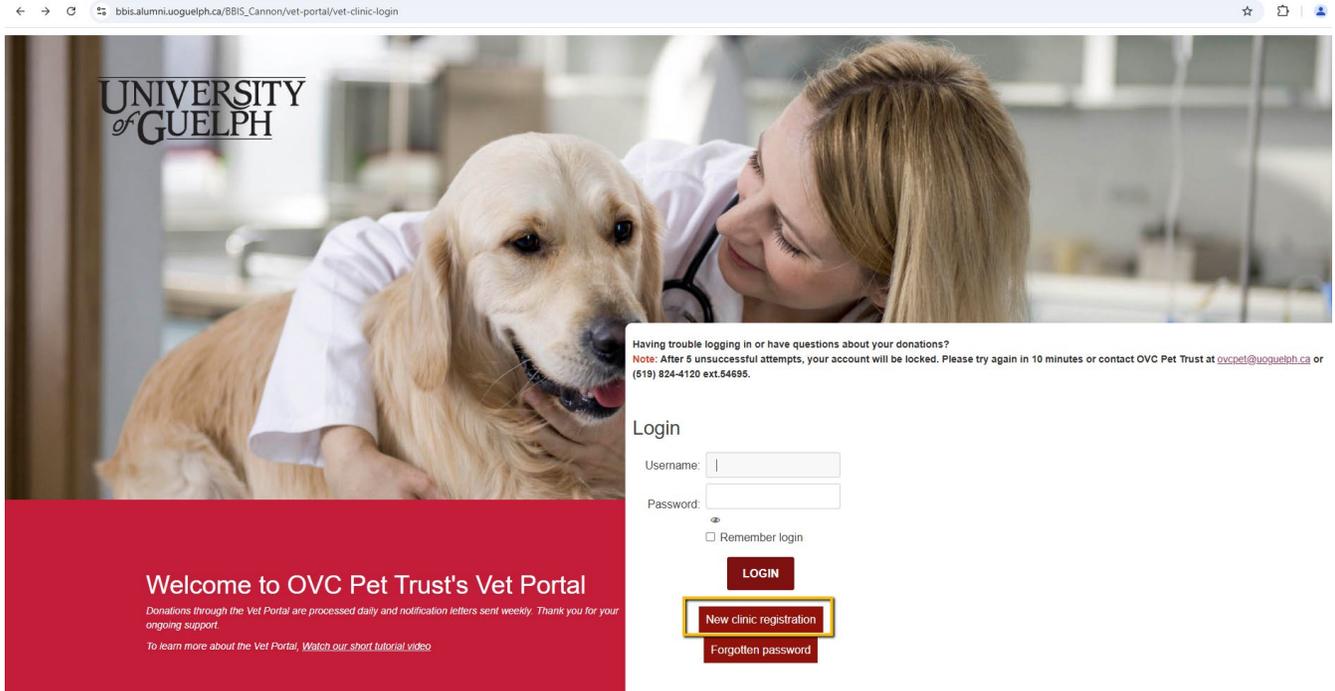


OVC PET TRUST VET PORTAL – NEW CLINIC REGISTRATION

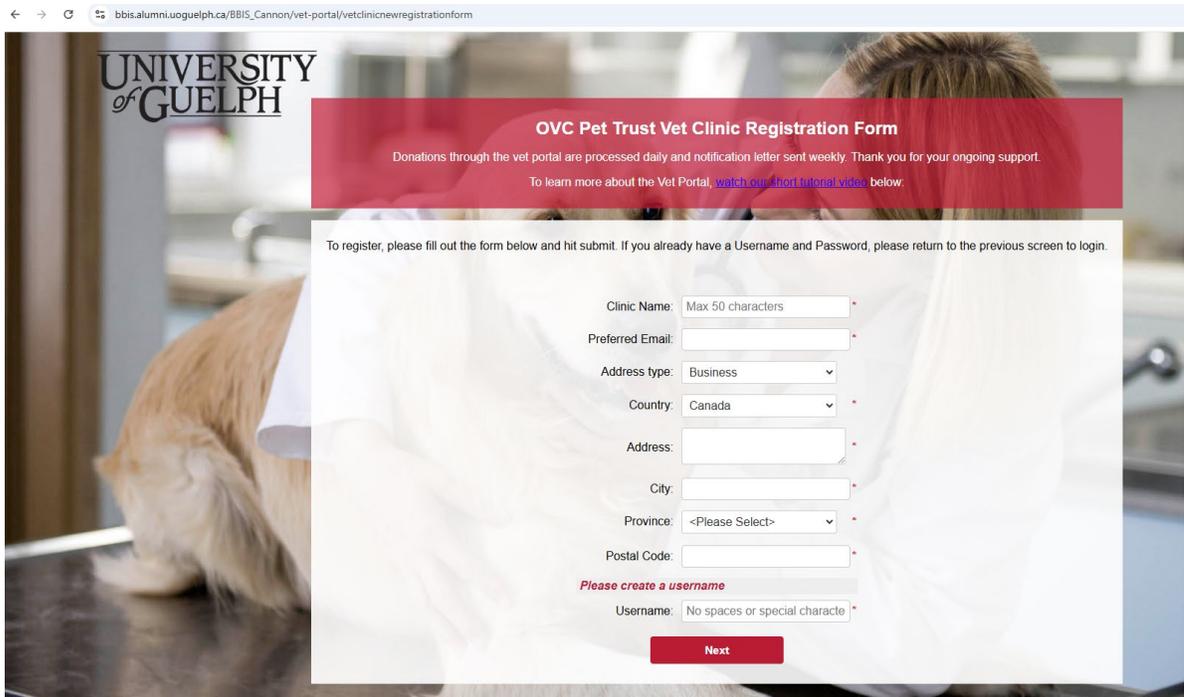
If you are a veterinary clinic who has not had a login for the OVC Pet Trust Vet Portal previously, please follow the steps below to sign up.

How to sign up

1. Go to the OVC Pet Trust Vet Portal page (https://bbis.alumni.uoguelph.ca/BBIS_Cannon/vet-portal/vet-clinic-login) and click “new clinic registration.”



2. Fill out the form



3. Shortly after completing the form, you will receive an e-mail to your preferred e-mail address, confirming your registration. Please allow 2-4 business days for your account to be activated.
4. Once your account is activated, you will receive notification via e-mail with a link and instructions to reset your password.

- The password must be at least 12 characters in length and must contain at least one numeric, one special character (such as \$, #, %, *) and one lowercase letter or one uppercase letter.
- The password cannot contain your name(s), username or organization name in any text direction.
- The password cannot be a password that you have used previously.

PLEASE NOTE: Once you have reset your password you will need to clear the history of your internet browser before logging in again. Find instructions on how to clear your browser history [here](https://www.pcmag.com/how-to/how-to-clear-your-cache-on-any-browser). (<https://www.pcmag.com/how-to/how-to-clear-your-cache-on-any-browser>)

If you have questions or comments regarding your experience on our portal, or need assistance in logging on, please reply to this email (ovcpet@uoguelph.ca).

Kind regards,

OVC Pet Trust

5. Once your password has been reset, be sure to clear your browser history before logging in again.